Reference	Authority	Category	Received
21009487	South Cambridgeshire District Council	Planning & Development	14/06/22
21018762	South Cambridgeshire District Council	Benefits & Tax	05/04/22
22000754	South Cambridgeshire District Council	Planning & Development	17/04/22
	South Cambridgeshire District Council	Planning & Development	19/05/22
22004212	South Cambridgeshire District Council	Corporate & Other Services	28/06/22
22004446	South Cambridgeshire District Council	Planning & Development	11/07/22
22004782	South Cambridgeshire District Council	Planning & Development	07/07/22
22005358	South Cambridgeshire District Council	Environmental Services & Public Protection & Regulation	20/07/22
22005360	South Cambridgeshire District Council	Planning & Development	20/07/22
22005362	South Cambridgeshire District Council	Planning & Development	20/07/22
22005366	South Cambridgeshire District Council	Corporate & Other Services	20/07/22
	South Cambridgeshire District Council	NULL	31/08/22
22007495	South Cambridgeshire District Council	Planning & Development	31/08/22
22007497	South Cambridgeshire District Council	Planning & Development	31/08/22
22007869	South Cambridgeshire District Council	Environmental Services & Public Protection & Regulation	12/09/22
22012298	South Cambridgeshire District Council	Environmental Services & Public Protection & Regulation	07/12/22
22012766	South Cambridgeshire District Council	Planning & Development	19/12/22
22015400	South Cambridgeshire District Council	Planning & Development	27/02/23
22015419	South Cambridgeshire District Council	Planning & Development	13/02/23
22015607	South Cambridgeshire District Council	Corporate & Other Services	08/03/23
22015639	South Cambridgeshire District Council	Benefits & Tax	15/02/23
22016001	South Cambridgeshire District Council	Benefits & Tax	22/02/23
22017829	South Cambridgeshire District Council	Planning & Development	28/03/23
22017990	South Cambridgeshire District Council	Highways & Transport	30/03/23

Reference Authority	Category	Decided Decision	Decision Reason	Remedy	Service improvement recommendations
21008157 South Cambridgeshire District Council	Planning & Development	23/05/22 Upheld	fault & inj	Apology, Financial redress: Avoidable distress/time and trouble	
21009487 South Cambridgeshire District Council	Planning & Development	23/06/22 Closed after initial enquiries	Not warranted by alleged fault		
21014349 South Cambridgeshire District Council	Planning & Development	28/07/22 Upheld	fault & inj	Apology, Financial redress: Avoidable distress/time and trouble	
21018762 South Cambridgeshire District Council	Benefits & Tax	05/10/22 Upheld	fault & inj	Apology	
21019107 South Cambridgeshire District Council	Environmental Services & Public Protection & Regulation	27/04/22 Closed after initial enquiries	Not warranted by alleged injustice		
22000754 South Cambridgeshire District Council	Planning & Development	09/11/22 Not Upheld	no fault		
22002171 South Cambridgeshire District Council	Planning & Development	26/05/22 Closed after initial enquiries	26B(2) not made in 12 months		
22004212 South Cambridgeshire District Council	Corporate & Other Services	05/08/22 Closed after initial enquiries	Not warranted by alleged fault		
22004446 South Cambridgeshire District Council	Planning & Development	11/07/22 Referred back for local resolution	Premature Decision - advice given		
22004782 South Cambridgeshire District Council	Planning & Development	25/07/22 Referred back for local resolution	Premature Decision - advice given		
22005358 South Cambridgeshire District Council	Environmental Services & Public Protection & Regulation	03/08/22 Advice given	Previously considered and decided		
22005360 South Cambridgeshire District Council	Planning & Development	17/08/22 Incomplete/Invalid	Insufficient information to proceed and PA advised		
22005362 South Cambridgeshire District Council	Planning & Development	19/08/22 Incomplete/Invalid	Insufficient information to proceed and PA advised		
22005366 South Cambridgeshire District Council	Corporate & Other Services	03/08/22 Closed after initial enquiries	Sch 5.1 court proceedings		
22007240 South Cambridgeshire District Council	NULL	31/08/22 Incomplete/Invalid	Insufficient information to proceed and PA advised		
22007495 South Cambridgeshire District Council	Planning & Development	27/09/22 Upheld	fault & inj	Apology, Financial redress: Avoidable distress/time and trouble	
22007497 South Cambridgeshire District Council	Planning & Development	23/09/22 Upheld	fault & inj	Apology, Financial redress: Avoidable distress/time and trouble	
22007869 South Cambridgeshire District Council	Environmental Services & Public Protection & Regulation	03/10/22 Closed after initial enquiries	Not warranted by alleged injustice		
22012298 South Cambridgeshire District Council	Environmental Services & Public Protection & Regulation	10/01/23 Closed after initial enquiries	Not warranted by alleged fault		
22012766 South Cambridgeshire District Council	Planning & Development	19/12/22 Referred back for local resolution	Premature Decision - advice given		
22015400 South Cambridgeshire District Council	Planning & Development	27/02/23 Referred back for local resolution	Premature Decision - referred to Organisation		
22015419 South Cambridgeshire District Council	Planning & Development	13/02/23 Referred back for local resolution	Premature Decision - advice given		
22015607 South Cambridgeshire District Council	Corporate & Other Services	08/03/23 Referred back for local resolution	Premature Decision - advice given		
22015639 South Cambridgeshire District Council	Benefits & Tax	15/02/23 Referred back for local resolution	Premature Decision - advice given		
22016001 South Cambridgeshire District Council	Benefits & Tax	23/02/23 Closed after initial enquiries	26(6)(a) tribunal Other		

Reference	Authority	Category	Decided Remedy	Remedy Target Date	Remedy Achieved Date	Satisfaction with Compliance
21008157	South Cambridgeshire District Council	Planning & Development	22-May-22 ApologyFinancial redress: Avoidable distress/time and trouble	23-Jun-22	2 13-Jun-22	2 Remedy complete and satisfied
21014349	South Cambridgeshire District Council	Planning & Development	27-Jul-22 ApologyFinancial redress: Avoidable distress/time and trouble	08-Sep-22	2 05-Sep-22	2 Remedy complete and satisfied
21018762	South Cambridgeshire District Council	Benefits & Tax	04-Oct-22 Apology	04-Nov-22	2 23-Nov-22	2 Remedy completed late
22007495	South Cambridgeshire District Council	Planning & Development	26-Sep-22 ApologyFinancial redress: Avoidable distress/time and trouble	27-Oct-22	2 24-Oct-22	2 Remedy complete and satisfied
22007497	South Cambridgeshire District Council	Planning & Development	22-Sep-22 ApologyFinancial redress: Avoidable distress/time and trouble	21-Oct-22	2 05-Oct-22	2 Remedy complete and satisfied